



Safe Night Space for women

Information Pack



Introduction



What is the Safe Night Space?

The Safe Night Space (SNS) is a safe and culturally secure **overnight** shelter for women experiencing homelessness, who have no other safe place to go. While not a long-term solution, the SNS provides a temporary haven where vulnerable women can rest, receive informal support, and access information about services for accommodation assistance, aiming to mitigate the risks of further physical and psychological harm associated with sleeping rough.

The SNS operates from 7pm-7am, seven days a week, 365 days per year from the Ruah Engagement Hub at 247 James Street Northbridge.

Who can access the Safe Night Space?

People who identify as female, over the age of 18 and are;

- Rough sleeping, experiencing homeless, or are at risk of homelessness.
- Escaping family and domestic violence who would otherwise face being forced onto the streets.
- Please note no one under the age of 18 is permitted into the service.

How to access the Safe Night Space:

- **Attend or contact a referral partner agency;** and ask for a SNS referral. See the next page for a list of referral partners.
 - Referring partners consist of agencies who provide ongoing support, intervention & follow-up services, to help break the cycle of homelessness.
- **Self-present;** arrive at the SNS at the 7pm opening time to try and secure a self-presentation placement (only 5 available each night).
- **Contact an emergency placement referral agency;** and ask for an SNS referral. Emergency placements must be made during opening hours of the service (7pm - 7am). See the next page for a list of emergency referral partners.

How do you know if a referral has been accepted?

- **Referral Partners:** will be notified via email. If the referral has been accepted, this is a guaranteed entry.
- **Self-presenters:** will be advised, as they attend. Due to limited availability, self-presenting does not guarantee entry.
- **Emergency Placement Partners:** will be advised on the phone or in person. This is due to limited availability for these placements. It is imperative to phone and/or attend with the person, to ensure there is space available and to make sure this is the right space for the person in need.

When do women attend the Safe Night Space?

- Between 7pm and 10pm, that day and not beforehand.
- It is a requirement of our service delivery, from our neighbours that people do not wait outside the building, in-between services.
- There is a lock out time of 10pm and if women do not arrive before 10pm or choose to leave after 10pm, they may not be allowed entry back into the service.

Please note:

- SNS is pet friendly service. The women are responsible for the care of animals whilst on-site.
- Visitors are not permitted at SNS and any visitors who attend will be asked to leave.
- Women are asked to access existing food service programs prior to accessing the SNS as we do not always have food available.
- Due to space, we ask that limited belongings are brought in.

Referral Partners & Emergency Placements



Referral Partner Agencies

Ruah Engagement Hub: 13 78 24

- Location: 247 James Street Northbridge
- Opening Hours: Monday to Friday 8:30am – 2pm
- Ages: 20+

Tranby Engagement Hub: (08) 9220 1288

- Location: 5/5 Aberdeen Street Northbridge
- Opening Hours: Monday to Friday 7am – 12pm; Saturday 7am – 11am; Sunday 12pm – 4pm
- Ages: 18+

St Patrick's Community Support Centre: (08) 6372 4800

- Location: 12 Queen Victoria Street Fremantle
- Opening Hours: Monday to Friday 7am – 2pm

Inreach (Homeless Healthcare & Ruah)

- Location: Royal Perth Hospital
- Opening Hours: Monday to Sunday 8am – 4pm

Indigo Junction: (08) 9274 7929

- Location: 25 Spring Park Road Midland
- Opening Hours: Monday to Friday 9am – 12pm & 1pm – 4pm (closed between 12pm – 1pm)

Salvation Army: 13 72 58

- (Outreach Services Perth Metro)

Passages Youth Engagement Hub: (08) 9228 4877

- Location: 143 Edward Street Perth
- Opening Hours: Monday to Thursday 9am – 12pm & 1pm – 4pm; Friday 9am – 1pm
- Ages: Under 25

Perth Inner City Youth Service (PICYS): (08) 9388 2791

- Location: 22 Blencowe St, West Leederville
- Opening Hours: Mondays, Wednesdays & Fridays 10am – 1pm
- Ages: Under 25

Anglicare, Street Connect: 0418 942 475

- Location: 196 Oxford Street, Leederville.
- Opening Hours: Please call the number above to find out where the Street Connect Team are based each day.

Emergency Placement Agencies

Nyoongar Outreach Services: (08) 9228 411

- (Outreach Services Perth CBD)
- Opening Hours: Monday to Saturday 8:30am – 4:30pm

Hospital Emergency Departments: 24/7

- Royal Perth Hospital & Fiona Stanley Hospital

West Australian Police Force: 24/7

- Emergency: 000 / Non Emergency: 131 444

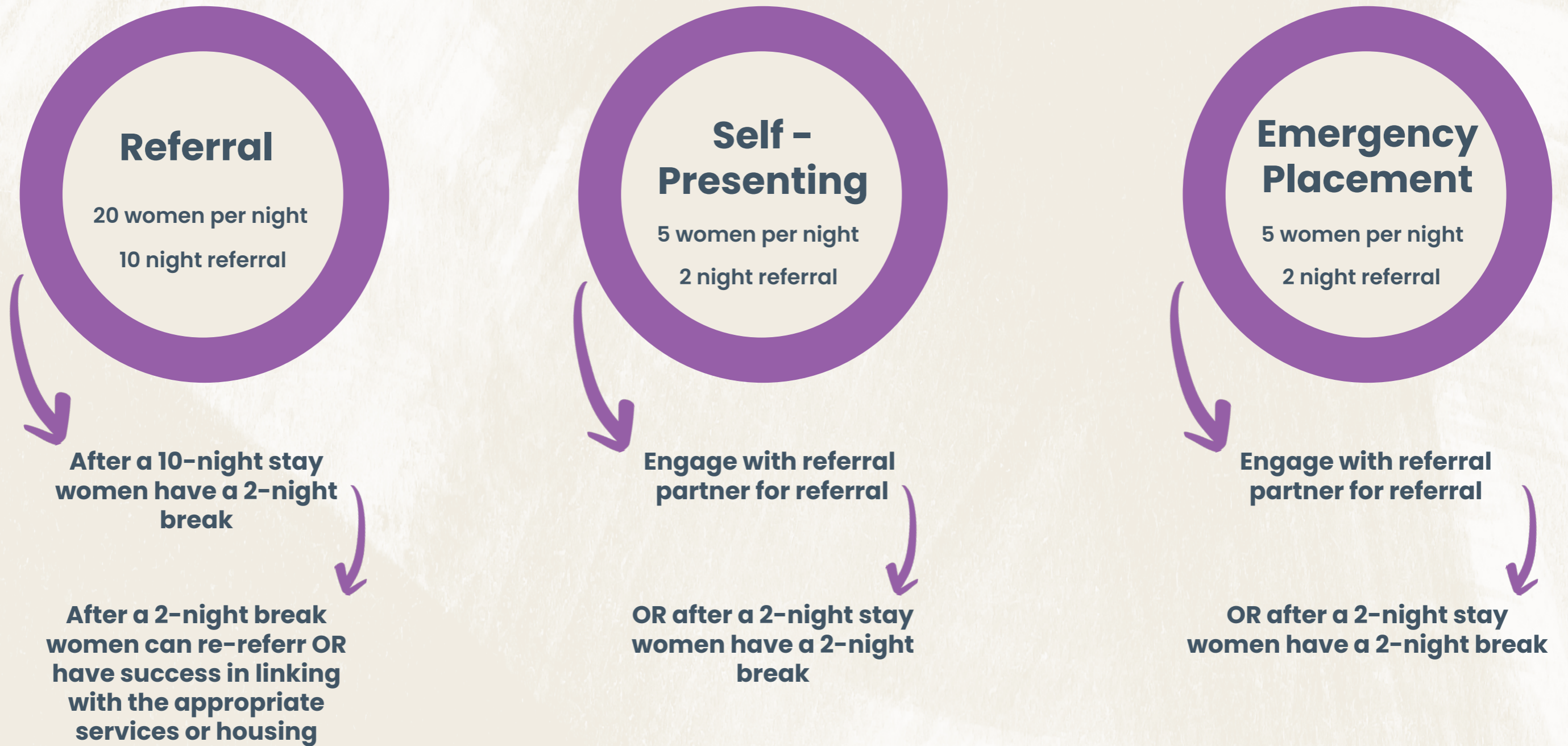
Crisis Care: 24/7

- 1800 199 008

Safe Night Space for Women



Service Capacity



Safe Night Space for Women



Referral Pathways

Referral Partners

20 places per night
10 night referral

- Anglicare Street Connect
- Indigo Junction
- Passages Youth Engagement Hub (under 25 only)
- Perth Inner City Youth Service (PICYS)
- Ruah Engagement Hub
- Salvation Army
- St Pats Community Centre
- Uniting WA Tranby Engagment Hub

Self - Presenting

5 places per night
2 night referral

- If the Safe Night Space has capacity upon arrival, the woman can stay for 2-nights and is encouraged to link with a referral partner for further support.

Emergency Placement

5 places per night
2 night referral

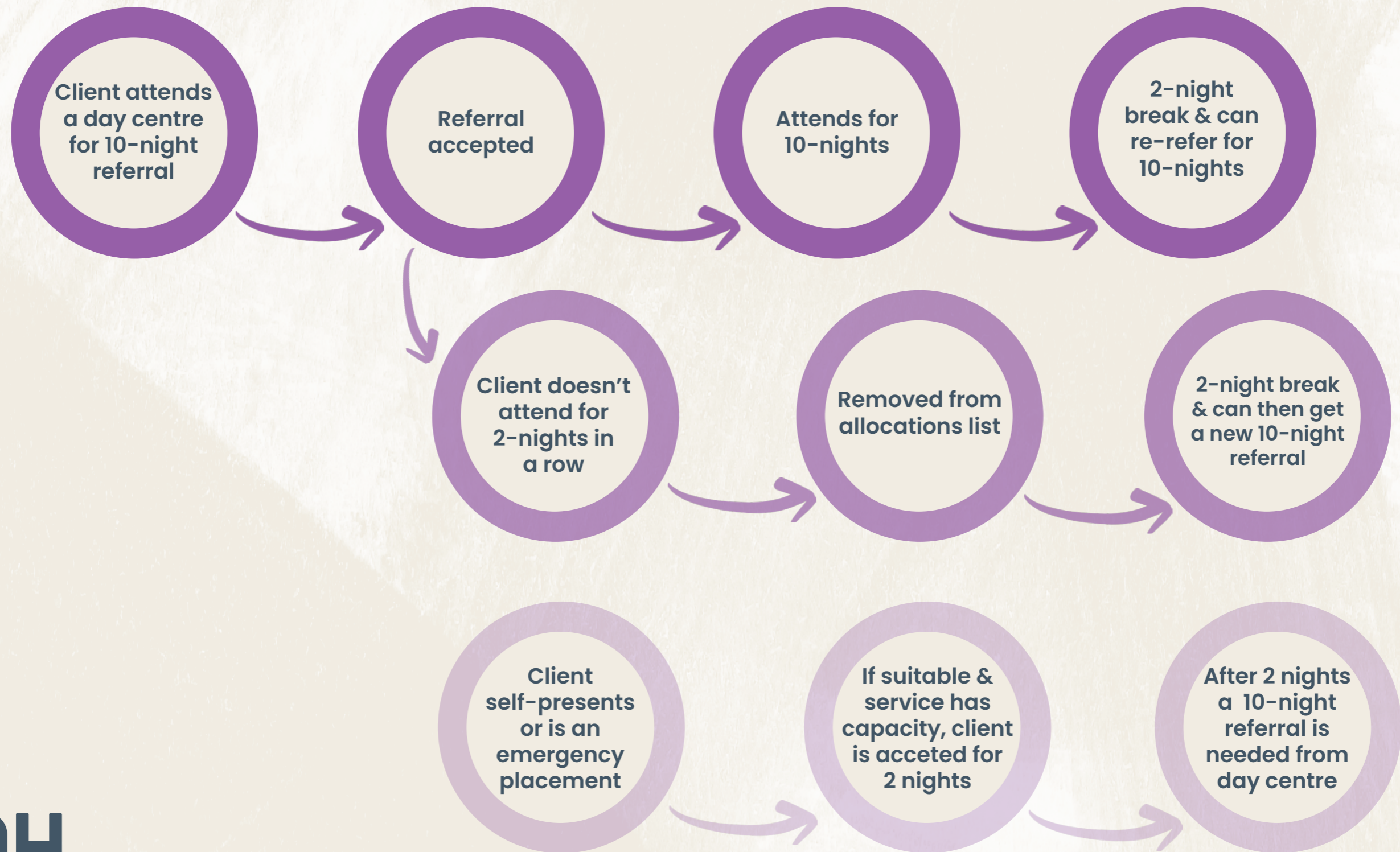
- Hospitals
- Nyoongar Patrol
- WAPOL
- Crisis Care
- Emergency placements can stay for up to 2-nights and are encouraged to link with a referral partner for further support.

Safe Night Space for Women



Walking
with you.

Referral Allocations



Have more questions? Get in touch with us...

General enquiries:
connecting@ruah.org.au
13 78 24 (13 Ruah)

Concerns or feedback:
feedback@ruah.org.au